



SDI Presence - Solution Overview

OFFICE 365 ENTERPRISE SUITE MIGRATION AND MANAGED SERVICES



As government agencies and utilities embrace the efficiencies of cloud computing, migrating their workforce to MS Office 365 is at the top of the IT Department's to-do list.

The SDI Team is well-versed in guiding clients to the 365 platform, delivering Active Directory (AD Sync or ADFS), Exchange, OneDrive for Business, Skype and Sharepoint that is optimized for each unique client environment. With a proven resume of migrating thousands of email accounts to 365, SDI uses MS tools and utilities to implement a "hybrid" approach where clients' legacy, on-premise email and new, cloud-based 365 coexist while mailboxes are migrated with minimal impact to users.

With a 20-year corporate resume, SDI delivers professional IT services to ensure a low-risk transition to an optimized O365 platform, including:

- **IT Assessment and 365 Strategy.**
SDI consultants assess our clients' IT environment to determine a detailed 365 strategy, including IT governance, enterprise compliance policies, and 365 platform lifecycle roadmap that addresses enterprise growth and future change.
- **Project Management.**
SDI's PMP-certified Project Managers ensure end user and stakeholder requirements are satisfied, timelines are met, and your migration adheres to budget.
- **365 Migration.**
SDI brings careful planning, due diligence, and the technical expertise to ensure that our clients' current environment is ready to be moved, the new environment is properly configured, and the migration is well-planned and communicated.
- **Proactive cybersecurity.**
SDI configures O365 to take advantage of its advanced security features, as well as works with our clients to identify optional features to increase security and auditing ability. For on-premise legacy services, SDI delivers proactive patching and security monitoring on all desktops and servers, so our clients are protected against newly discovered vulnerabilities as soon as possible.
- **On-site IT Managed Services.**
On-site, certified MS professionals to comprehensively manage platform performance and data across your organization.
- **Talent Augmentation**
SDI's full-time recruiter works with our clients to add to existing staff or build out a MS-certified Team within your organization.

SDI's Project Portfolio: Office 365 Highlights

Chicago Transit Authority 365 Migration:

SDI provides IT managed services for the CTA's 3500 desktops and mobile devices, distributed over 190 sites throughout the City of Chicago. As part of the Authority's transition to O365, SDI supported the Outlook migration including Active Directory, Exchange 2010 and Help Desk services. SDI also migrated over a terabyte of archived email/pst files for the Authority. The SDI Team ensured minimal interruption and business continuity throughout the entire process, and maintained our existing performance SLAs throughout the migration. Today, the SDI Team manages over 3,000 mailboxes and distribution groups, which includes the implementation of transport rules, spam and malware filters, and other key security features within the Office 365 solution.

Illinois State Tollway 365 Migration:

SDI provides project management and IT managed services for the Tollway, which maintains and operates 286 miles (460 km) of interstate tollways in 12 counties in Northern Illinois. SDI is working collaboratively with the Tollway to guide, manage and pilot an Office 365 solution.

Contact Joe Felicicchia at jfelicicchia@sdipresence.com and Matt Haughey at mhaughey@sdipresence.com to learn more about how SDI can assist with your utility's Office 365 platform.



S D I P R E S E N C E L L C

SDI Presence LLC is an IT managed services provider (MSP) that leverages its strong team presence to provide industry-leading IT services while advancing our clients to a secure digital enterprise. With a 20-year corporate resume, SDI delivers strategic managed services, IT consulting, and hybrid infrastructure solutions to optimize our clients' technology environments. SDI is a certified Minority Business Enterprise (MBE), with a portfolio of clients that includes some of the nation's largest airports, utilities, commercial real estate portfolios, and government agencies. SDI delivers a deep technical presence through a local delivery model to achieve customer confidence and success. Visit us at www.sdipresence.com and connect with us on LinkedIn, Twitter and Instagram.