



SDI

DIGITAL TRANSFORMATION

SDI Presence LLC
6829 Fair Oaks Blvd, Suite 100
Carmichael, CA 95608
916.692.2000

A Certified Minority Business Enterprise (MBE)

OUR EXPERTISE

SDI's IT Strategic Planning create roadmaps for how the implementation and use of technology allow agencies to provide efficient, cost effective services to citizens and businesses. To be successful, the plan must be compatible with the agency's existing technical environment (i.e. IT infrastructure, network, applications, and technical standards and policies) to ensure the agency fully leverages past investments in technology.

SDI Presence assists agencies in developing IT strategic plans that ensure the effective utilization of technology and provide a framework for the future procurement and implementation of technology using the following five-phases:

PHASES AND TASKS

DELIVERABLES

PHASE 1 DISCOVER

- 1.1 — Conduct Planning Meeting
- 1.2 — Establish Project Management Process
- 1.3 — Review Documentation
- 1.4 — Conduct Project Kickoff Meeting
- 1.5 — Conduct IT Interviews
- 1.6 — Conduct "Voice of the User" Survey

- Planning Meeting Materials, Minutes and Project Management Plan
- Documents Request List
- Project Kickoff Meeting Agenda
- Kickoff Meeting Presentation
- "Voice of the User" Survey Report

PHASE 2 INNOVATE

- 2.1 — Conduct Executive and User Stakeholder Interviews
- 2.2 — Document Current State, Issues and Opportunities
- 2.3 — Develop Business Application Effectiveness Analysis
- 2.4 — Develop Findings and Recommendations
- 2.5 — Develop Business Opportunities Report

- Executive and User Interview Materials
- Business Application Effectiveness Matrix
- Draft and Final Business Opportunities Report

PHASE 3 ALIGN

- 3.1 — Evaluate Internal and External IT Services
- 3.2 — Develop IT Service Management Scorecard
- 3.3 — Develop Findings and Recommendations
- 3.4 — Develop IT Services Alignment Report

- IT Service Management Scorecard
- IT Services Alignment Report

PHASE 4 TRANSFORM

- 4.1 — Conduct Visioning Workshop
- 4.2 — Develop Gap Analysis (Business, IT Services, Vision)
- 4.3 — Develop Project Portfolio
- 4.4 — Conduct Prioritization Workshop
- 4.5 — Prepare IT Master Plan

- Visioning Workshop Agenda and Materials
- Gap Analysis
- Draft and Final Project Portfolio
- Prioritization Workshop
- Draft and Final IT Master Plan

Contact Scott Sanders at ssanders@sdipresence.com/530-598-4915 to learn how SDI can assist with your IT strategic planning services.



SDI Presence LLC is an IT managed services provider (MSP) and consultancy that leverages its strong team presence to provide industry-leading IT services while advancing our clients to a secure digital enterprise.

With a 20-year corporate resume, SDI delivers strategic managed services, IT consulting, and hybrid infrastructure solutions to optimize our clients' technology environments. SDI is a certified Minority Business Enterprise (MBE), with a portfolio of clients that includes some of the nation's largest airports, utilities, commercial real estate portfolios, and government agencies. SDI delivers a deep technical presence through a local delivery model to achieve customer confidence and success. Visit us at www.sdipresence.com and connect with us on LinkedIn, Twitter and Instagram.